LESSONS LEARNT FROM IAMG PROJECTS

Press Release   23rd August 2017

Identity Access Management and Governance (IAMG) projects are complicated and having insights into previous projects can go a long way in successful outcomes.

Through our comprehensive work on IAMG projects we are able to share our knowledge, experiences and approach with organisations who will be taking on complex IAMG projects. Some valuable lessons we have learnt along the way are:

To start, we will admit that an IAMG project should not be under-estimated – we have found that the data clean-up takes more time than anticipated as a result of emerging complexities with systems, the organisations architecture and employee intricacies. Ensure when planning that you allow more time for the clean-up process, than you would initially have anticipated.

IT is only the enabler – we tend to think that IT is accountable for granting access roles, but IT is only the enabler. Managers need to take accountability and understand what access entails since they are the owners or granters of access. They need to understand the roles, entitlements, need for segregation of duties and why roles need to be differentiated.

Data clean up first then a technology solution – the technology solution to manage and govern IAMG can only be implemented once the data has been cleaned-up.

Establish an operating and engagement model – this is for all access functions as it establishes clarity through formerly communicating to the business.

Provide change enablement – awareness and understanding is crucial to ensure the business is on board. Having a solid change team on the project to manage

An IAMG project is no easy achievement, but consideration and implementation of the above learnings will help the process.

For more information visit www.bizmod.co.za